

MULTICULTURAL

		PHONE	FAX	EMAIL/WEB	DETAILS
<u>Advocacy & Support</u>					
Multicultural Disability Advocacy Association	PO BOX 9381 Harris Park 2150	9891 6400 1800 629 072			Provides information; training & advocacy state wide service
Mid North Coast Inclusion Support Agency	Warlters St Port Macquarie	6584 3865 0408 44189		inclusion@priority1.com.au	Provides support; resources and training to organizations and staff in Long Day Care; Family Day Care; After School Hours and Occasional Care Programs. Can also assist families in knowing what types of childcare services are available.
Rural Australians for Refugees		6559 6977			
Victims of Crime Bureau		6583 9351			Provides support to DCALB victims of crime. Based in Port Macquarie covering mid north coast/Tablelands.
<u>Children & Families</u>					
Mid North Coast Inclusion Support Agency	Walters St Port Macquarie	6584 3865		inclusion@priority1.com.au	Provides support to Diverse Cultural and Linguistic Background & Special Needs children & families in relation to childcare & specialist training for childcare support workers.
Unitingcare Burnside family Support Centre	105/107 William Street Port Macquarie	6581 6600		htownsend@burnside.org.au	Early intervention and prevention support through home visits; support playgroups; parents groups; fathers groups; teenage parents groups and court support for women experiencing domestic violence.
<u>Community Networks & Communication</u>					
Mid North Coast Multicultural Interagency		6586 6622			Covers the Mid North Coast; meetings are quarterly alternating between Taree; Port Macquarie & Kempsey.
Immigrant Women Speak Out Association		9635 8022			Immigrant women's network
Ethnic Communities Council of NSW		9319 0288		www.ecc.nsw.org.au	Peak migrant body in NSW – providing advocacy; information and resources
Books in your own language					Check with your local library – free service
<u>Education</u>					
Adult Migrant English Service	Mary St Sydney	1800 114 707			English Language provision to clients from Diverse Cultural & Linguistic Backgrounds (DCALB) in regional areas; face to face & distance learning within first 5yrs of settlement.
TAFE	Widderson Rd Port Macquarie	65816224			Teaches and supports DCALB/ refugee students; both Adult Migrant Education Program (AMEP) & Language Literacy and Numeracy Program (LLNP). Assists with Distance Learning; Home Tutors & TAFE preparation
Port Macquarie Community college	Hastings River Dr Port Macquarie	6583 7288			Provides Adult Migrant Education Program (AMEP) classes. Assists with Distance Learning & Home Tutors

<u>Government Services</u>					
NSW Anti-Discrimination Board	Level 1; Hunter Street Newcastle	1800 670 812		www.lawlink.nsw.gov.au	Information and support around issues of discrimination; harassment and vilification.
Centrelink Multicultural Service Officer		6586 6622		leonie.nilson@centrelink.gov.au	Covers Mid North Coast and New England areas Resource for Centrelink staff and community in servicing DCALB/refugee customers. Financial/ health care benefits; job seeking and social welfare assistance. Tues., Thur., Frid.
Community Health	Morton Street Port Macquarie	6588 8882		murray.spriggs@ncahs.health.nsw.gov.au	Liaison with multicultural groups
Department of Fair Trading		1332 20			Business names; tenancy; selling your home; shopping; credit; residential parks; other fair trading issues.
Department of Fair Trading		9338 4943			Business names; tenancy; selling your home; shopping; credit; residential parks; other fair trading issues.
Department of Fair Trading		131 450			Business names; tenancy; selling your home; shopping; credit; residential parks; other fair trading issues.
Department of Immigration; Multicultural and Citizenship (DIAC)		131 880			Post Offices also take general inquiries & citizenship applications. Information can be downloaded from the website
Passport Office		131 232			Passport information and application assistance – also available through any post office.
NSW Registry of Births; Deaths and Marriages		1300 655 236			Birth; Death and Marriage registration and certificates
<u>Health & Carers</u>					
Community Health	Morton Street Port Macquarie	6588 2615		mspriggs@doh.health.nsw.gov.au	Liaison with multicultural groups
Mid North Coast Commonwealth and Carelink Respite Centre		1800 059 059		general@carer-respite.org www.carer-respite.org	Single point of access and information to local services including household help; transport and meals; Personal and nursing care; activities. Support groups; respite and support for carer's. Access to TIS interpreters and information on CALD services
Health Care Interpreter Service		1800 674 994			Interpreters for use of hospitals and public health services
Hastings Valley Community Options Project	Cnr Horton and Morton Streets Port Macquarie	6588 2845 0418 289 104			Assistance for people with a disability and their carer's to stay at home. Coordinated service approach.
Hunter/New England Migrant Health Unit	2nd Floor; Harker Bldg . Longworth Ave Wallsend	4924 6285		mick.vujanov@hnehealth.nsw.gov.au	Based in Newcastle provides; this interpreters used in all public hospitals & community health centers in northern & western NSW. It is free to all patients in a public health services. It is also used by other agencies on a contract basis to provide interpreting services.
Multicultural HIV/AIDS and HEPC service		9515 5030		info@multiculturalhivhepc.net.au www.multiculturalhivhepc.net	Information and referral around HIV/AIDS and HEP C – NSW country service

Sahaja Yoga Meditation		6583 2881 OR 6582 2563			Discover how to experience the mental silence and peace that true meditation offers. Learn simple ways to meditate at home, help reduce stress and keep in balance. Suitable for complete beginners and regulars. No cost. Ongoing weekly program in PM – Wednesday 7-8.30pm. Phone for more details.
Service for the Treatment and Rehabilitation for Torture and Trauma Victims		9794 1900		www.swsahs.nsw.gov.au/areaser/startts/index.asp	
Service for the Treatment and Rehabilitation for Torture and Trauma Victims		6650 9195			
Transcultural Mental Health Center				www.tmhc.nsw.gov.au web@tmhc.nsw.gov.au	
<u>Interpretation & Translation Services</u>					
Community Relations Commission	Interpreting & Translating Service	1300 651 500		www.crc.nsw.gov.au/interpreting	Translations free for first 200 words; over that a/n must pay.
Department of Immigration; Multicultural and Citizenship (DIAC)	TIS - Telephone Interpreting and Translation Service	131 450		www.immi.gov.au/tis	Free service to approved agencies including Councils. Check with TIS. Australia wide - 24hrs. Information can be downloaded from the website
Multilingual Telephone Information Service	Centrelink	131 202			
Health Care Interpreter Service	Department of Health	1800 674 994			Interpreters for use of hospitals and public health services
Doctors Priority line		1300 131 450			Free service for private practice medical practitioners.
<u>Migration & Settlement Services</u>					
Anglicare	59 Grafton Street Coffs Harbour	6651 8764		hspcoffs@anglicare.org.au	Provides support for International Human Settlement Scheme (IHSS) (refugees); both 200 and 202 visas; covers north coast NSW and New England area
Regional Migrant Workers MNC	Manning Valley Neighbourhood Center	6553 5121	6553 5121	rmw@people.net.au	DIAC funded Project worker servicing new DCALB/refugee arrivals to the mid north Coast in settlement related issues. Available Mondays & Tuesdays.
Northern Settlement Services	8 Chaucer St Hamilton	4969 3399 1800 813 205		css@nsservices.com.au www.nsservices.com.au	Supports Community Settlement Services projects across NSW & is a rural contact for migrant issues
Migrate Now				karen@migratenow.com.au	Private certified migration agent based in Port Macquarie; servicing north coast
Department of Immigration; Multicultural and Citizenship (DIAC) DIAC MAS consultant				lan.johns@immi.gov.au	Contact for settlement services programs - also provides funding.
Department of Immigration; Multicultural and Citizenship (DIAC) Australia wide					